



# Product Safety Recall



## Do you own this product?

### Baxters Viatemis ADR Battery Switch DPS Series

Part Numbers DPS-1202, DPS-120PP & DPS-2402, with a date code range from 23-30 to 24-45 – (YY-Week)

Dates sold: 1 October 2023 to 6 March 2025 by Specialist Wholesalers Pty Ltd trading as Baxters



**Why the product is recalled:** Testing has indicated that the product is susceptible to water ingress, inconsistent with the labelled IP69K ingress protection rating. Water ingress may cause the product to fail.

**Hazard:** If the product fails while the vehicle is in motion it may pose an accident risk to the vehicle, occupants and other road users.



Baxters customers and operators of vehicles should immediately stop using the affected product or vehicle that has been fitted with an affected product and arrange a refund or replacement with a similar product, where available.

Affected products that have not been fitted to vehicles may be returned to the point of purchase for a full refund.



For more information, please contact Baxters by phoning 1800 524 088, Monday to Friday between 9am and 5pm, or emailing [dpsswitch@baxters.com.au](mailto:dpsswitch@baxters.com.au).



Operators of vehicles installed with the product, should stop using the product and / or vehicle that has the fitted with the affected product, and contact their point of purchase to arrange a refund or replacement with a similar product, where available.

Baxters customers should contact Baxters immediately to organise return of affected products and a full refund, or replacement of a similar type of product, where available, by:

- Calling 1800 524 088 (Monday to Friday between 9am and 5pm)
- Emailing [dpsswitch@baxters.com.au](mailto:dpsswitch@baxters.com.au) at any time

Baxters customers should also check their stock to see if they hold any affected products that have not been fitted to vehicles.